



Lift Maintenance and Modernisation at Somerset's Largest Acute Hospital

For many years, Jackson has successfully maintained a close relationship with Musgrove Park Hospital, providing lift maintenance and lift modernisation through a Framework agreement managed by Peninsula Purchasing and Supply Alliance (PPSA).

One of the critical factors of the PPSA Framework Agreement is, of course, cost – however, one of the prerequisites that helped secure this important contract for Jackson was the speed of our response to calls for assistance. Nationally Jackson has always focused on employing local maintenance engineers to help provide a truly local service, which is essential for us to ensure a rapid local response to calls for help.

Musgrove Park is a 640-bed hospital providing inpatient, outpatient, emergency care, children's and maternity services for a local population of around 340,000 people. The hospital also serves a significantly wider community, providing parts of Somerset and Dorset with specialist services.



The hospital opened the Beacon Cancer Centre in 2009 and is a centre of excellence for cancer patients in Somerset. ➤



Lifts • Escalators • Cradles

MUSGROVE PARK HOSPITAL HAMPSHIRE

LIFT MAINTENANCE AND MODERNISATION

Apart from the maintenance of the lifts at Musgrove Park Hospital, which is undertaken by local Jackson engineers, we have also modernised several of the hospital's lifts, the most recent being at the hospital's Centre for cancer care.

For modernisation projects that relate to lifts being taken out of service for more than a few days, our regional modernisation teams – in this case operating from our Wimborne Office – undertake the modernisation work on the project. We have already modernised one of the Beacon Centre lifts and are shortly due to commence work on another, due to faults with the installed closed protocol lift controllers and associated equipment.

Each modernisation requires the complete removal of the original lift controller, shaft wiring, car operating panels and landing pushes and then full reinstatement with new open protocol equipment. One of the long-term benefits of using open protocol systems is that it allows customers to easily move to a non-OEM maintenance provider should service levels diminish or costs increase to levels that stretch budgets.

As with all our work in fully operational hospitals, Jackson engineers often have to work in close proximity to the wards and theatres. We take great care to overcome any noise disruption and inconvenience to patients, staff and hospital visitors who come close to our working areas.

With the modernisation complete, and the lift fully tested and returned to service, it is now being looked after by Jackson engineers, who are local to the hospital and well known to the staff.

