



Quality Policy Statement

The directors, management and staff of the **Jackson Lift Group** are committed to a policy of continual improvement of all aspects of the management system and of the products and services delivered.

A companywide philosophy has been established with regard to business planning, objective setting and quality management and it is seen as a major contribution to the continued management of a successful and profitable organisation.

An important element of the business involves the registration to "Lift Directive 2014/33/EU Annex XI" and this forms a seamless and integral part of the groups management systems.

The requirements of the systems shall be fully applied at all levels of the business by all company personnel and suppliers, with the overriding intention to ensure that the customer's requirements are fully met and lasting customer satisfaction leads to the safeguarding of the company's future. Our intentions, at all times, are to deliver quality service, develop wherever possible progressive career paths and achieve financial success.

As part of this approach our sales strategy, which is predominantly, one of relationship marketing, entails the sales team to keep close contact with the key influencers and decision makers in order to ensure customer satisfaction.

The Directors ensure that this policy provides a framework for establishing and reviewing objectives and that it is communicated, understood and implemented at all levels in the organisation.

The Directors ensure that this policy will be made available to all interested parties.

Signed:
Paul Ringer
Position: IT Director

Date: 31st December 2024